

Network Services Price List

Single Analogue line	£25.90 per month
Multi-analogue line	£25.90 per month per line
ISDN2	£29.00 per channel
ISDN30e	£26.40 per channel

Transfer of line from another provider	£15 per line/channel
Single analogue line (installation)	£135.00
ISDN2 (2 channels)	£375.00
ISDN30e	£160.00 per channel

Change of Telephone Number (re-number)	£19.95
DDI Planning charge	£250.00
DDI rental (per DDI min 10)	£0.48
Service Level 4	£6.30 per line per month
Service Level 3	£4.70 per line per month

Call Barring	£2.90 per line per month
CalGuard Fraud Alert	£1.50 per line per month
Call Waiting	£2.90 per line per month
Caller Display	Free
Call Sign	£2.90 per line per month
Ring Back	£2.90 per line per month
1471 Call Minder	£4.99 per line per month
Removal of Ring Back	Free

Note: Porting of all numbers (NTS and SIP) will incur a one-off charge of £10.00 per Number when ported away from Calteq. A termination charge of £35 will apply to all broadband services terminated at any time.

Note: as per the terms and conditions termination notice of 90 days is required on all lines and broadband services. Termination can be arranged sooner than this subject to a one-off termination charge which can be obtained from customers services on 0808 146 7000.

These charges apply from 1st October 2018

Fixed Line Call tariff

(Note: This tariff applies to customers with no agreed tariff discount scheme or call bundles)

Destination	Price per minute	Set up charge (per call)
UK Local	£0.18	£0.03
UK National	£0.18	£0.03
UK Mobiles	£0.18	£0.03
B4 Charge code (03 numbers)	£0.18	£0.03
Access Charge (applied to all SC charge code numbers)	£0.18	N/A

Note: All calls are rounded up to the nearest penny. A full tariff of all destinations not shown above or in the complete International list below is available upon request.

ChargeCode	PPM at all times	Description	Call Set Up Fee
0800	£0.0750	0800 Inbound	£0.0300
0800M	£0.0925	0800 Inbound from Mobile	£0.0300
0800P	£0.9800	0800 Inbound from Payphones	£0.0300

International Pricing

Note: All international destinations have now been grouped in line with BT Wholesale and all are charged at a standard rate for all time bands.

Set up fee £0.03 pence per call

Call tariff £0.75 pence per minute billed in 1-minute increments

Special Numbers

SC001INB	£0.7400	SC01 Inbound Chargeband	£0.0300
SC002	£0.0083	SC02 Chargeband	£0.0300
SC003	£0.0167	SC03 Chargeband	£0.0300
SC004	£0.0350	SC04 Chargeband	£0.0300
SC004INB	£0.0300	SC04 Inbound Chargeband	£0.0300
SC005	£0.0333	SC05 Chargeband	£0.0300
SC006	£0.1000	SC06 Chargeband	£0.0300
SC007	£0.0500	SC07 Chargeband	£0.0300
SC008	£0.0583	SC08 Chargeband	£0.0300
SC009	£1.1067	SC09 Chargeband	£0.0300
SC010	£0.0750	SC10 Chargeband	£0.0300
SC011	£0.0833	SC11 Chargeband	£0.0300
SC012	£0.0917	SC12 Chargeband	£0.0300
SC013	£0.1000	SC13 Chargeband	£0.0300
SC014	£0.1083	SC14 Chargeband	£0.0300
SC014INB	£0.0350	SC14 Inbound Chargeband	£0.0300
SC015	£0.1250	SC15 Chargeband	£0.0300
SC016	£0.1667	SC16 Chargeband	£0.0300
SC017	£1.1083	SC17 Chargeband	£0.0300
SC018	£0.2500	SC18 Chargeband	£0.0300
SC019	£0.2917	SC19 Chargeband	£0.0300
SC020	£1.1000	SC20 Chargeband	£0.0300
SC021	£0.3333	SC21 Chargeband	£0.0300
SC022	£0.3750	SC22 Chargeband	£0.0300
SC023	£0.3833	SC23 Chargeband	£0.0300
SC024	£0.4167	SC24 Chargeband	£0.0300
SC025	£0.4583	SC25 Chargeband	£0.0300
SC026	£0.5000	SC26 Chargeband	£0.0300
SC027	£0.5417	SC27 Chargeband	£0.0300
SC028	£0.5833	SC28 Chargeband	£0.0300
SC029	£0.6250	SC29 Chargeband	£0.0300
SC030	£0.6667	SC30 Chargeband	£0.0300
SC031	£0.7500	SC31 Chargeband	£0.0300
SC032	£0.7917	SC32 Chargeband	£0.0300
SC033	£0.8250	SC33 Chargeband	£0.0300
SC034	£0.8333	SC34 Chargeband	£0.0300
SC035	£0.9167	SC35 Chargeband	£0.0300
SC036	£1.0000	SC36 Chargeband	£0.0300
SC037	£1.2083	SC37 Chargeband	£0.0300
SC038	£1.2500	SC38 Chargeband	£0.0300
SC039	£1.2917	SC39 Chargeband	£0.0300
SC040	£1.5000	SC40 Chargeband	£0.0300
SC041	£1.6667	SC41 Chargeband	£0.0300

SC042	£1.8333	SC42 Chargeband	£0.0300
SC043	£2.0833	SC43 Chargeband	£0.0300
SC044	£2.5000	SC44 Chargeband	£0.0300
SC045	£3.0000	SC45 Chargeband	£0.0300
SC046	£0.0417	SC46 Chargeband	£0.0300
SC047	£0.0833	SC47 Chargeband	£0.0300
SC048	£0.1250	SC48 Chargeband	£0.0300
SC049	£1.1083	SC49 Chargeband	£0.0300
SC050	£0.2500	SC50 Chargeband	£0.0300
SC051	£0.2917	SC51 Chargeband	£0.0300
SC052	£0.3333	SC52 Chargeband	£0.0300
SC053	£0.4000	SC53 Chargeband	£0.0300
SC054	£0.4167	SC54 Chargeband	£0.0300
SC055	£0.5833	SC55 Chargeband	£0.0300
SC056	£0.6250	SC56 Chargeband	£0.0300
SC057	£0.8333	SC57 Chargeband	£0.0300
SC058	£1.2083	SC58 Chargeband	£0.0300
SC059	£1.2500	SC59 Chargeband	£0.0300
SC060	£1.6667	SC60 Chargeband	£0.0300
SC061	£2.0833	SC61 Chargeband	£0.0300
SC062	£2.5000	SC62 Chargeband	£0.0300
SC063	£3.3333	SC63 Chargeband	£0.0300
SC064	£4.1667	SC64 Chargeband	£0.0300
SC066	£1.2917	SC66 Chargeband	£0.0300
SC067	£1.1083	SC67 Chargeband	£0.0300
SC068	£1.1583	SC68 Chargeband	£0.0300
SC069	£1.1250	SC69 Chargeband	£0.0300
SC070	£2.2917	SC70 Chargeband	£0.0300
SC071	£2.4917	SC71 Chargeband	£0.0300
SC072	£2.9083	SC72 Chargeband	£0.0300
SC073	£2.0833	SC73 Chargeband	£0.0300
SC074	£0.0417	SC74 Chargeband	£0.0300
SC075	£0.0833	SC75 Chargeband	£0.0300
SC076	£0.3333	SC76 Chargeband	£0.0300
SC077	£0.5833	SC77 Chargeband	£0.0300
SC078	£1.2500	SC78 Chargeband	£0.0300
SC079	£1.6667	SC79 Chargeband	£0.0300
SC080	£2.1417	SC80 Chargeband	£0.0300